



2021 NYSSBA Annual Convention and Education Expo FAQ

Q. Why were the in-person Convention and Pre-Convention School Law Seminar cancelled?

A. Although the New York Hilton Midtown had assured us that they would open by fall, with the resurgence of the pandemic in New York City, they were unable to commit to a definite open date. As such, we had no choice but to cancel our in-person Convention and Pre-Convention School Law Seminar this year.

Q. Do I need to cancel my registration for Convention?

A. No. Your Convention registration will be automatically cancelled.

Q. How will I receive my refund for my Convention payment and when?

A. If you have already registered and paid for the in-person Convention, you will be refunded automatically as follows:

- Credit card payments - Credit cards will receive a credit within two weeks.
- Payments received per invoices - Refund checks will be sent within two weeks.
- Invoices which have not been paid - Invoices will be voided.

Q. How do I cancel my hotel reservation? Who do I contact?

A. Reservations made within the room block at the New York Hilton Midtown will be cancelled by the hotel and the cancellation will be confirmed. Any monies paid to date to the hotel will be refunded once cancellations have been processed. Inquiries can be directed to Kristina Protasova, Assistant Director of Finance for the hotel at (212) 261-5813.

Note: Hotel reservations made outside of NYSSBA's room block at the New York Hilton Midtown or in another hotel in New York City must be cancelled by the individual directly. NYSSBA does not have the authority to cancel these reservations.

Q. Do I need to cancel my registration for the Pre-Convention School Law Seminar?

A. No. Your registration will be automatically cancelled.

Q. How will I receive my refund for Pre-Convention School Law Seminar payment and when?

A. If you have already registered and paid for the in-person Pre-Convention School Law Seminar, you will be refunded automatically as follows:

- Credit card payments - Credit cards will receive a credit within two weeks.
- Payments received per invoices - Refund checks will be sent within two weeks.
- Invoices which have not been paid - Invoices will be voided.

Q. Will there be a virtual convention and when?

A. No. There will not be a virtual convention. However, we will be providing a one-day virtual member event on October 25. It will include several of the featured presentations that were scheduled for the in-person Convention.

Q. What is the cost of the virtual member event?

A. The virtual member event will be complimentary.

Q. Do I need to register for the new virtual member event?

A. Yes. Look for an email with the virtual member event agenda and registration link included.

Q. Will there be a virtual Pre-Convention School Law Seminar and when?

A. Yes. There will be a virtual two half-day Pre-Convention School Law Seminar providing the same content as the in-person event. The date and time will be announced soon.

Q. What is the cost for the virtual Pre-Convention School Law Seminar?

A. The cost for the virtual Pre-Convention School Law Seminar will be \$200 per person.

Q. Do I need to register for the virtual Pre-Convention School Law Seminar?

A. Yes. The virtual Pre-Convention School Law seminar agenda and registration link will be sent to you via email.